

# F&N AMBIENT CNY X IUIGA 2025 REDEMPTION PROMOTION

## TERMS AND CONDITIONS

The following terms and conditions shall apply to the “F&N AMBIENT CNY X IUIGA 2025 REDEMPTION” promotion (“the Promotion”).

The Promotion comprises of a redemption (“the mechanic”), where participants must purchase \$38 or \$68 of participating F&N Ambient brand products in a single receipt to redeem. (“the Prize”).

**Please read the terms carefully if you are interested in participating.**

## 1. ELIGIBILITY

- 1.1 The Promotion is open to all residing in Singapore
- 1.2 Employees (and their immediate families) of F&N Interflavine Pte Ltd (“**the Company**”), F&N Foods Pte Ltd, their advertising and design agencies, distributors and promotional partners are not eligible to participate in this Promotion.
- 1.3 Purchase of participating F&N Ambient brand products:  
**100PLUS, F&N, Seasons, Ice Mountain Sparkling, Cocolife, Fruit Tree**  
in a single receipt for a single redemption. Ice Mountain Still *Drinking Water* will not be counted as part of the redemption value.

## 2. DETAILS OF THE PROMOTION:

- 2.1 The qualifying period of the Promotion is 1 January to 2 February 2025.
- 2.2 In order to qualify, the participants need to purchase participating F&N Ambient brands from participating outlets in a single receipt
  - a) Minimum of \$38 for IUIGA Maifan Non-stick Sauce Pot with Lid (18cm)
  - OR**
  - b) Minimum of \$68 for Maifan Non-stick Yuan Yang Steamboat Pot (28cm)
- 2.3 Original receipt of the purchase must be retained for physical redemption, with receipt number indicated in the entry, alongside with confirmation email.
- 2.4 Each receipt is eligible for only 1 (ONE) redemption  
  
Each customer is limited to 3 (THREE) redemptions.
- 2.5 All redemptions are on a “first come first serve” basis, “while stocks last” and strictly not exchangeable. For the avoidance of doubt, no participating product returns or refunds are allowed to qualify for this redemption. The Company reserves the right to disqualify, at its sole and absolute discretion, any shopper at any time if a participating shopper returns any participating product without the company’s prior written consent.

## 3. STEPS TO PARTICIPATE IN THE PROMOTION

- 3.1 Purchase minimum of \$38 **OR** \$68 of participating F&N Ambient brand from participating outlets in a single receipt from participating outlets, receipt will have to state on participating brands to be eligible –

Ace, Ang Mo Supermarket, CK Department Store, Cold Storage, FairPrice, Fortune Supermarket, Good Price, Giant, New Econ, Prime Supermarket, Sheng Siong, U Stars Supermarket, U Mart, One Supermarket and upload a copy or photo of the receipt with your particulars via online form at <https://www.fnnfoods.com/cny-2025/>

## 4. REDEMPTION

- 4.1 All entries must be submitted by 9 Feb 2025 at 2359hrs. Entries with duplicated receipts or already redeemed with F&N redemption stamp will be rejected and not qualify for redemption.
- 4.2 All redemption submissions are subjected to verification at the company's sole discretion. Once all prizes from runs out (all successful entries validated), the redemption entry form will be closed and no further entries would be accepted.
- 4.3 You will receive an Email with the confirmation email from F&N within 3 working days to notify on the verification, if successful you will receive confirmation email with details of redemption. The company shall not be responsible and liable for any late submissions due to any connectivity or other electronic issues.
- 4.4 Details of Collection will be provided in email confirmation, please show confirmation email together with physical receipt for redemption. Redemption will be refused if any of the 2 items (*receipt and confirmation email*) is not present for redemption. Redemption of pots is based on the outlet you have selected in the form, please visit <https://www.iuiga.com/Visit-Our-Stores.html> to check on operating hours before the collection.

## **5. ADDITIONAL TERMS AND CONDITIONS REGARDING THE ENTIRE PROMOTION**

- 5.1 The Company reserves the right to refuse redemption for any ineligible, excluded or disqualified receipts.
- 5.2 Personal data of Participants will be collected as the company deems fit. The company shall reserve right to utilize the names and particulars of the participants for its own internal usage.
- 5.3 The Company's decision on all matters relating to the redemption process shall be final and binding. The Company shall not be obliged to enter into any correspondence concerning the Promotion.
- 5.4 The Company reserves the right to disclose, publish and/or use the name and any other particulars of the Participants (including any still photography or videography or recordings in other media/formats of the Winner's appearance, likeness, poses, voice or statements) for promotional, publicity and other purposes in connection with the Promotion as the Company deems fit. Each Participant irrevocably and unconditionally consents to such disclosure, publication and/or usage, and agrees to co-operate with the Company and participate in the activities organized by the Company for aforesaid purposes.
- 5.5 The Company reserves the right to withdraw, discontinue or terminate the Promotion at any time at its absolute discretion, without notice or liability to any person.
- 5.6 The Company, its related corporations and/or employees shall not be liable for any loss or damage arising in connection with the Promotion, including without limitation, any illegible entry forms, error in computing, any computer system or equipment breakdown, electronic malfunction or any notice which is misdirected or lost in the post.
- 5.7 The Company reserves the right in its sole and absolute discretion to exclude/disqualify any person from participating in the Promotion without any obligation to furnish any notice and/or reason.
- 5.8 The Company reserves the right to amend the terms and conditions as it deems fit.

## **6. PRIZES**

- 6.1 All redemption from F&N are non-transferable, not exchangeable for cash, credit or any other item and shall be subject to such terms and conditions which the Company and/or the relevant vendor, merchant or supplier of the goods or services may at its/their sole and absolute discretion impose. The successful recipient agrees to abide by those terms and conditions.

- 6.2 The Company may, in its sole and absolute discretion, vary, modify, exchange or substitute any Prize or any term or particulars of any Prize (including brand, type, model, flights, accommodation and duration) without liability to furnish any reason and/or notice to any person.
- 6.3 The Company and/or the relevant vendor, merchant or supplier of the goods or services shall determine the color, style, any fittings, fixtures, packaging, accessories and/or form of the Prizes, as appropriate. The Winner shall accept the Prize “as is” and the Company shall be under no obligation to entertain any request by the Winner to change any aspect of the Prize. The Company makes no representation or warranty whatsoever as to the quality or fitness for purpose or any other implied terms and conditions with respect to the Prize awarded in the Promotion, and the Company shall not be held liable for any loss, cost or damage to any person resulting or arising from any Prize or the use of it.
- 6.4 For any redemption related enquiries please contact F&N Foods via email at [customerfeedback@fnnfoods.com](mailto:customerfeedback@fnnfoods.com) with subject “F&N AMBIENT CNY X IUIGA 2025 REDEMPTION”.

## **7. AMENDMENTS**

- 7.1 The Company reserves the right to vary, delete or add to these terms and conditions at any time in its absolute discretion without notice or liability to the participants of the Promotion or any other person.

## **8. DECISION OF COMPANY IS FINAL**

- 8.1 The Company’s decision on all matters relating to the Promotion or the interpretation or implementation of these terms and conditions and the selection of Winners shall be final and binding on all participants.

In the event of any inconsistency between these terms and conditions and any brochure, marketing or promotional material relating to the promotion, these terms and conditions shall prevail.

## **9. THIRD PARTY RIGHTS**

- 9.1 A person who is not a Participant or a party to the Promotion has no right to enforce any provision of these terms and conditions.

## **10. GOVERNING LAW**

- 10.1 These terms and conditions shall be governed by the laws of Singapore.